To set up your SmartHub account, follow these easy steps.

- 1. You will need the following information:
 - ·Last name or business name on your account
 - •Your LCEC account number
 - •Email address

If you don't have a copy of your bill statement readily available, please Contact Us on LCEC.net and an LCEC representative will help you locate this information.

- 2. Visit Icec.net. Click "Register as a New User" on the right side of the screen.
- Enter the requested information in the "New User Registration" form. Click "Submit."
- **4.** A security question will appear. Click the drop-down menu and enter the information in the box marked "Answer."

A "Secret Hint Question" will appear. Enter the information in the box marked "Answer."

Click the box to confirm you are "Not a Robot" and accept the "Terms and Conditions." Click "Submit."

- 5. A registration confirmation message will appear.
- 6. Check the inbox of the email address you provided when registering for SmartHub. Be sure to check your junk mailbox if there is no message in your email inbox. Open the email and click on the "Verify Account" button.
- 7. Once logged in you will be asked to change your password. Create a new password and record it so that you have it to access SmartHub in the future. For security, after 6 failed password attempts, you will be locked out. You may log in with your existing password after 30 minutes. Can't remember your password? Click the red "Can't access your account?" button below the login to reset. If you are still experiencing issues "Contact Us" on Icec.net.



2	Careers Report an Ostage Pay Now Contact Us
	by Accesse v by Cooperative v by Sendos v by Reliability v
	Register as a New User
	SmartHub
	Account Access
	Login/Registration
9	New User Registration
5	To register as a new user, please enter the following information.
	Billing Account Number
	Last Name or Business
_	E-mail Address
	Confirm E-mail Address
	Submit Cancel
	New User Registration
	To register as a new user, please enter the following information.
4	Billing Account Number
	Last Name or Business CUSTOMER E-mail Address LCECcustomer@gmail.com
	Confirm E-mail Address LCECcustomer@gmail.com
	Please answer the following about the account that you are trying to register in order to protect you against identity theit.
	Please select a Secret Hint Question to answer. We may ask you to answer this, if you forget your login credentials. Security Question 1 Answer
	What is your mothers malden name?
	I'm not a robot
	I accept the Terms and Conditions
	Subovi
	Congratulations!
5	Your registration is complete. You will receive an e-mail with a temporary password.
	Use it to login and change your password.
	Login
6	SmartHub Registration
	Your Icecswfl SmartHub registration was successful.
	Please click the link below to verify your account and set your password.
	Verify Account
	A Touchstone Energy* Cooperative 🔨
7	
	Please change your password
	E-Mail Address LCECcustomer@gmail.com New Password Password Strangth:
	To character minimum, 16-character maximum, at lead one special character letter, at head one numeric character, at lead one special character
	Confirm Password
	Guarrat
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