



There are many genuine solar companies, and LCEC advises customers to investigate before purchasing. Don't fall prey to high-pressure tactics; crunch the numbers, get three quotes from different vendors, cover all the research. For more information on solar please visit lcec.net/energy-efficiency/solar.

Scammers come in all shapes and sizes.

Some scammers are charming, while others are threatening. They may even wear shirts with an LCEC logo on it. No matter what the tactic, they are all relentless in their attempts to con honest people out of money/and or personal information. The best way to protect yourself is to be aware and vigilant in safeguarding personal information.

Know what red flags to look for:

- Someone pretending to be an LCEC representative to get into your home
- Anyone soliciting your personal information or trying to sell products, services, or solar installation on behalf of LCEC
- Requests for personal information by email or websites appearing to be sent from LCEC
- Someone requesting immediate cash or "gift card" payment in person

Know how to protect yourself:

LCEC employees and contractors are frequently in your neighborhood to perform routine maintenance, energy services, and conduct tree trimming. **All LCEC**

employees and contractors carry a photo identification badge and can provide work documents with corporate contact information. Ask to see proof and call LCEC to verify, if you are in doubt. 239-656-2300.

To read more on how to protect yourself please visit lcec.net/my-home/safety/scams-protect-yourself.