

# Setting up SmartHub: Mobile

## To set up your SmartHub account in the mobile app, follow these easy steps.

1. You will need the following information:
  - Last name or business name on your account
  - Your LCEC account number.
  - Email address.

If you don't have a copy of your bill statement readily available, please call 239-656-2300 to speak to an LCEC representative who will be able to help you locate this information.

2. Visit SmartHub app. Click "New User" in the right corner.

3. Enter the requested information in the "New User Registration" form. Click "Submit."

4. A security question will appear. Click the drop-down menu and enter the information in the box marked "Answer."

A "Secret Hint Question" will appear. Enter the information in the box marked "Answer."

Click the box to confirm you are "Not a Robot" and accept the "Terms and Conditions." Click "Submit."

5. A registration confirmation message will appear.

6. Check the inbox of the email address you provided when registering for SmartHub. Be sure to check your junk mailbox if there is no message in your email inbox.

7. Open the email and click on the "Log In" button. Note the temporary password.

8. You will be directed to the SmartHub login page on the app. Enter your email address and temporary password. Click "Login."

9. Once logged in you will be asked to change your password. Create a new password and record it so that you have it to access SmartHub in the future. For security, after 6 failed password attempts, you will be locked out. Call 239-656-2300 to have your account unlocked.

10. You will receive confirmation and will be now able to use the SmartHub app.

