

Setting Up a SmartHub Account

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To set up your SmartHub account, follow these easy steps.

- You will need the following information:
 - Last name or business name on your account
 - Your LCEC account number
 - Email address

If you don't have a copy of your bill statement readily available, please call 239-656-2300 to speak to an LCEC representative who will be able to help you locate this information.



- Visit lcec.net. Click "Register as a New User" on the right side of the screen.
- Enter the requested information in the "New User Registration" form. Click "Submit."
- A security question will appear. Click the drop-down menu and enter the information in the box marked "Answer."
A "Secret Hint Question" will appear. Enter the information in the box marked "Answer."

Click the box to confirm you are "Not a Robot" and accept the "Terms and Conditions." Click "Submit."

- A registration confirmation message will appear.
- Check the inbox of the email address you provided when registering for SmartHub. Be sure to check your junk mailbox if there is no message in your email inbox.
- Open the email and click on the "Log In" button. Note the temporary password.
- You will be directed to the SmartHub login page. Enter your email address and temporary password. Click "Login."

- Once logged in you will be asked to change your password. Create a new password and record it so that you have it to access SmartHub in the future. For security, after 6 failed password attempts, you will be locked out. Call 239-656-2300 to have your account unlocked.

- You will also be asked if you would like to turn off paper bills. Click "Yes" if you do not wish to receive a bill in the mail, or "No" if you would like to continue receiving a paper bill. Click "Submit." This will be applied to all accounts.

