

Commendation for service

The Marco Island Police Department recently recognized LCEC for working closely with the City during storms and for continuing to be a strong community partner. "They are responsive to our island 24 hours a day, and they are always there when we need them," said Chief Al Schettino during the award ceremony.

LCEC Board member and key account executive accepted the award at the ceremony in May.



SmartHub



out on the town

Team LCEC made visits throughout the service territory to assist customers with SmartHub enrollment. If you missed the crew, you can visit www.lcec.net/my-home/smarthub for easy enrollment instructions! Choice and convenience at your fingertips!

Be sure to check us out on social media! Receive safety, conservation, and LCEC info on Facebook, Instagram, Twitter, and LinkedIn!



www.facebook.com/LCECSWFL



LCEC Environmental Award fuels local students

LCEC awarded funds to the local Electrathon team, a part of the "I WILL" Mentorship Foundation program where young people are empowered to make positive life choices through Science, Technology, Engineering, Agriculture, and Math. The award was utilized to build electric race cars focused on efficiency.

LCEC is a nonprofit corporation. Established in 1940, LCEC delivers power to more than 219,206 customers. LCEC News is published monthly for customers by the Public Relations Department, P.O. Box 3455, N. Ft. Myers, FL 33918-3455 (800) 599-2356 or 239-656-2300

www.lcec.net

CUSTOMER SURVEY WINNERS
If you receive an LCEC customer survey, return it for a chance to win \$100. Last month's winners were George Heckman of Cape Coral, Niancky Cordero of Cape Coral and Elaine Blanchard of Cape Coral.

LCEC NEWS



LCEC
PEOPLE. POWER. POSSIBILITIES.

JULY 2019

How can you help in the restoration process?

When you have a plan for your family or business, remaining safe and comfortable until power is restored is possible. Practice your plan and implement it when needed. Be patient, and trust that the LCEC team is working as hard as possible to restore service quickly.

Immediately after a major storm there is no need to report an outage. Utilities will assess the damage and know where repairs are needed. After a few days, if you are the only one in your location without service, that is the time to contact LCEC.

Work together as a community while utilities focus on restoration. If you have power, offer assistance to others without. Offer encouragement and support to all emergency responders. As frustrated as you may be, remember they are away from their families and working long hours under challenging conditions to help you get on with your lives.



Hurricane season is here. We are ready; are you?

Now is the time to prepare so that if a storm is bearing down on Southwest Florida you and your family are ready before, during, and after the storm. Following is a list of questions to answer to be sure your plan is complete.

DEVELOPING YOU PLAN

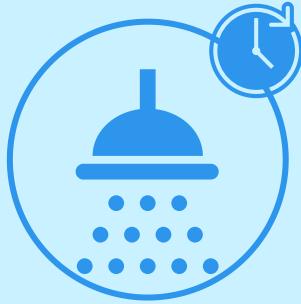
# 01	# 02	# 03	# 04	# 05	# 06
How will you receive emergency alerts and warnings?	What is your shelter plan? Plan for special needs.	What is your evacuation plan?	Do you have a communication plan?	Is your storm supply kit stocked?	Are your important documents in a safe place?

Visit www.ready.gov for tools and information for comprehensive planning.

Be water wise and save!

Saving water while conserving electricity is a win-win. Water heating accounts for a good chunk of your electric usage, so it is wise to consider the following:

- **Use cold water for laundry.** Not only does cold water cut down on your energy usage, but it prolongs the life of your clothes!
- **Turn off the water** while brushing teeth, scrubbing hands, shampooing your hair, etc. Teach kids the importance of conserving water at the sink and in the shower!
- **Only wash full loads** in the dishwasher and choose shorter wash cycles.
- **Take shorter showers.**
- **Lower your water heater** to 120°F. For every reduction of 10°F, you will save three and five percent on your water heating costs.
- **Fix leaks.** According to the American Water Works Association, if you have a leak that drips 60 times per minute, you waste 8.64 gallons of water a DAY and more than 3,153 gallons per year!



The benefits of saving water and conserving electricity are limitless! Let's all do our part!

Enroll in SmartHub

We have the tools to help manage your electric bill.

LCEC.NET

Member benefit: LCEC retires \$3.3 million in equity

In early May, LCEC was able to retire more than \$3.3 million in equity, returning it to active and inactive members. Equity represents members' investment in the electric system and equates to financial strength in the cooperative. Earlier this year, LCEC was also able to retire \$8 million in equity to inactive members who closed their account in 2011 or earlier. If you move out of the LCEC service territory, be sure to leave a current address so that you can benefit from equity returns each year until the final retirement of your account.

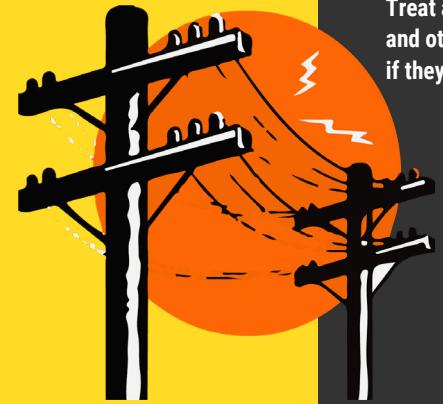
RESULTS you can be proud of

At LCEC it is our mission to provide efficient, reliable, cost-competitive electric and emerging energy solutions and quality service to our customers. We are proud that over the past 11 years we have not had a rate increase. In fact, recent rate comparisons in Florida rank LCEC as having the sixth lowest rates of all utilities!

"We are proud of our team for working diligently to keep costs manageable while continuing to focus on strong reliability and customer service," Director of Finance and Accounting/Chief Financial Officer Denise Vidal said.

In addition to keeping rates low, LCEC has returned more than \$268 million to active and inactive members over the years!

LOOK UP and LIVE



Treat all power lines and other facilities as if they are energized.

Before you start work, look up and around your location. Make sure you and those you are working with are aware of overhead lines.

Ladders, cranes, and pipes are all strong conductors of electricity and can be fatal if they contact power lines.

Bird on a wire



You have likely noticed that power lines are a common spot for birds to perch. How can birds sit on power lines safely? After all, they conduct electricity just like humans do. This is because as electricity seeks the path of least resistance, it will bypass the bird and continue traveling from the point of highest potential to the lowest potential. As long as no part of the bird is touching the ground or another wire, the feathered friend is safe. If any part of the bird touches two parts of electric facilities, the bird will be electrocuted.

The power lineman profession is one of the top ten most dangerous jobs in America. LCEC linemen are diligent at remaining safe. Specialized training, equipment, and clothing are just a few of the things that keep them safe. LCEC field technicians, substation electricians, engineers, and other power professionals are also safety conscious. While birds rest easy on the lines, you can rest assured that LCEC is laser-focused on safely and reliably providing you power!