

Protect yourself from dishonest scams by knowing what to look for and trusting your instincts!


- ▶ If someone suspicious is on your property claiming to be an LCEC representative, ask to see photo identification badge or work request number
- ▶ Contact LCEC at 239-656-2300 to inquire if representatives are in your area or to ask about your account
- ▶ Do not allow anyone into your home if you feel uneasy about if they are actually from LCEC
- ▶ Do not provide your personal information such as bank account numbers, passwords, social security or credit/debit card numbers over the phone unless you initiated the call
- ▶ Ignore suspicious emails that urge immediate action or request personal information



YOU HAVE THE POWER to outsmart scammers

If you think you may have been a victim of a scam, contact LCEC and your local law enforcement immediately.

Visit LCEC.net for more info on how to spot and report a potential scam!



**LCEC interactive
online tools
will help you
understand and
manage your
energy usage.**

SmartHub

- **Enroll in SmartHub to monitor your energy usage 24/7. Manage your power habits and save!**
- **Visit lcec.net and click on the Energy Efficiency tab for more interactive tools to help conserve, and reduce your bill!**