

SmartHub - what's in it for you?

Customers have the tools to manage their account any time of the day or night with SmartHub. The convenience you want and the information you need! After enrollment at www.lcec.net, the SmartHub app can be downloaded to mobile devices too.

Account Access

- View and pay bill, and check account history
- Enroll in paperless billing or automatic bill payment
- Request a payment extension

Usage Management

- View daily usage data
- Monitor trends and identify savings potential
- Set thresholds and usage alerts

Outage Management

- Report an outage
- View outage locations on the outage map at www.lcec.net/reliability/storm-center

Communication

- Contact customer service
- Set bill reminder notifications
- Start and stop service
- Request other services

A decorative border of red dots surrounds the text. The dots are arranged in a rectangular pattern, with a slightly thicker line of dots at the top and bottom.

ANNUAL MEETING NOTICE

The LCEC Annual Meeting will be held on Thursday, April 16, 2020, at 8:30 a.m., at the LCEC corporate office. Board President Russell Priddy and Chief Executive Officer Denise Vidal will review 2019 accomplishments, and the official Trustee election results will be announced.