

BE ALERT!

Scammers are everywhere!

Don't give away your cash, or identity, to deceivers.

These scams may occur through email, social media, phone calls or even door-to-door visits. Many victims receive forwarded emails or text messages from well-meaning friends and family who also become victims.

Defrauders target employees during peak business hours to instill fear that power will be turned off in hopes to gain account information.

Before you do anything, hang up and call LCEC at 800-599-2356 to ask questions about anyone contacting you about your bill or claiming to be from the electric cooperative. Remember LCEC will never call our customers and solicit information or solicit door-to-door unless you have invited us.

LCEC offers these tips:

- Never give anyone personal information such as your Social Security number (including the numbers on the back of your Social Security card), unless you initiated the conversation and you are confident the transaction is legitimate.
- If someone pressures you to provide personal or financial information, hang up immediately. Notify your local police department.
- Check on elderly relatives and friends, often targets of such schemes, to make sure they do not fall victim to these frauds.
- LCEC will never send emails that include attachments, unless you've contacted us to specifically request information.



POSTAL CHANGE

creates another reason to
enroll in LCEC AutoPay

The U.S. Postal Service recently announced that automated mailings received after 8 a.m. will be mailed the following day. LCEC bills are typically delivered to the post office around noon. This means customers will receive their electric bill a day later than usual.



By enrolling in LCEC Auto Pay, you don't have to worry about receiving your mail late or mailing your payment late. Your electric bill is automatically paid from your bank account the day before it is due!



No worries, no stamps, no hassle.

**Auto
Pay**

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www.lcec.net
to find out how!

