

New Builder Deposit Policy



It is LCEC's mission to provide efficient, reliable, cost-competitive electric distribution services and excellent customer service. As a not-for-profit electric cooperative, LCEC also has a challenge to achieve its mission in a fiscally responsible way.

In 2003, LCEC adjusted its deposit policy for residential customers in an effort to reduce the amount of bad debt accrued

from customers who close electric accounts without paying their outstanding balance. The policy was later expanded to include commercial accounts. In 2008, LCEC will initiate a deposit policy for builders that is consistent with the residential and commercial deposit fees.

Initial Deposits

- Existing builders who are current in their payments by January 1, 2008, will **not** be required to pay an initial deposit.
- Existing builders who are not current by January 1, 2008, will be charged an initial deposit.
- New builders with no LCEC payment history are required to pay an initial deposit.
- The deposit amount is \$1,000 for a builder with 1-10 properties, and \$100 for each additional property.

Example #1: Bob Builder has 14 properties. Bob will pay a total deposit of \$1400.

Example #2: Bob Builder has 2 properties. Bob will pay a total deposit of \$1000.

Disconnection for nonpayment

All payments are due by the Due Date.

LCEC has initiated a process to disconnect power on all active builder accounts in non-payment status and the builder will be subject to the following:

- Payment of a deposit regardless of credit history or account status
- \$50 reconnect fee per meter
- Late fee
- Pending accounts will be put on hold

Customers impacted by these changes will be notified prior to any adjustment to their account or disconnection. LCEC will work with customers to provide a seamless transition as the new policy is implemented. For more details on the deposit guidelines, visit www.lcec.net/builders.

Pre-Service Connection Checklist-

Your tool for avoiding delays!

LCEC strives to be as efficient as possible when connecting new service for customers. In order for LCEC to meet service standards for our customers, it is imperative that new services are ready to be connected when crews arrive at the job site. To help avoid delays, LCEC's Pre-Service Connection Checklist should be reviewed for each job.

You can download your copy of the Pre-Service Connection Checklist at www.lcec.net by selecting Builders and then Builder Forms in the Commercial menu. And you can also review the list on the back of this issue of *Powerful News*.

Pre-Service Connection Checklist

Prior to submitting your application for new service, confirm your address is correct and the information on the form is complete. Avoid customer delays! Please use the checklist below to ensure your site is ready for LCEC to proceed with installation of your electric service.

Overhead Service- T-Pole and TOP and Permanent Overhead

- Meter Location Request Form sent to LCEC
- Meter can installed with line and load sides wired by an electrician
- Governmental inspection completed and received by LCEC
- Overhead service drop must be at least 10' horizontally from edge of pool or pool enclosure
- Ensure site is clear of obstructions along path from pole to meter can

Underground Service- TUG Where Customer Installs Conduit and Temp to Permanent Underground

- Electrical inspection completed and received by LCEC
- Trench completed with 24" ground cover per LCEC specifications*
- Trench route clear of obstructions (i.e. dumpsters, fill dirt, trusses, debris, etc.)
- Conduit in trench with 24" sweeps and inspection points per LCEC specifications*
- Trench and conduit completed before electrical inspection is received by LCEC
- String in pipe
- Meter can and down pipe should be installed and wired by an electrician per LCEC specifications*
- LCEC will not be responsible for damage.

Underground Service- TUG Where LCEC Installs Conduit and Temp to Permanent Underground

- Electrical inspection completed and received by LCEC
- Meter can and down pipe should be installed and wired by an electrician per LCEC specifications*
- Do not install the driveway, sod, landscaping or irrigation until the LCEC underground service is installed.
- LCEC will not be responsible for damage.

Duplex- Multi-Units

- Meter cans and breakers marked with metal plates riveted to the meter can and at breaker per LCEC metering specifications*
- House meter can and breaker installed, marked to LCEC specifications*
- Electrical Inspection completed and received by LCEC

* LCEC specifications can be found in the *Electric Service and Meter Requirements* book located on www.lcec.net.