

# How to read your LCEC bill

## 1. Past Due Balance

Previous balance less payment(s) received plus or minus any corrections. This amount must be paid immediately to avoid service interruption.

## 2. Current Charges

New charges for this billing period plus or minus any corrections or adjustments that are detailed in the account summary.

## 3. Total Amount Due

Past due balance and current charges.

## 4. Current Charges Due

Date LCEC should receive payment for current charges. Payment received after this date is subject to a late charge. Past due balance must be paid immediately.

## 5. Amount Paid

Use this space to write the amount paid and mail remittance stub with payment.

## 6. Customer Name

Name under which electric service is provided and party that is financially responsible for all billed charges.

## 7. Account Number

Please be sure your records reflect your correct LCEC account number to ensure proper payment posting.

Credit/debit card payments made before 4 pm post to your LCEC account the same day; after 4 pm post the next business day; \$5.50 convenience fee applies. Payments made before 4 pm at LCEC Authorized Pay Stations post every half hour; \$1.50 cash convenience fee applies. For a full list of Payment Options, visit www.lcec.net or call 239-656-2300. (Expiration of charges on reverse side) Page 1 of 1 R

Customer Name: BETH THAY  
Account Number: 5078782782

Due Date: 10/04/2010

Account Summary as of September 13, 2010

Previous Balance	172.60
Payment Received - 05/25/2010	-172.60
Corrections	0.00
Past Due Balance	\$0.00
Current Charges - ELECTRIC	216.38
Adjustments & Other Charges	0.00
<b>Total Amount Due</b>	<b>\$216.38</b>

Service Address: 211 NE 7TH TERR, CAPE CORAL, FL 33909  
SA ID# 5070505705 Elec Svc-Residential

Service From 08/13/2010 to 09/13/2010	15.00
Customer Charge	38.00
Energy Charge - first 500 kWh (500 kWh at \$0.076)	43.20
Energy Charge - over 1000 kWh (785 kWh at \$0.0971)	76.22
Power Cost Adj. (1.785 kWh at \$0.01796)	32.00
<b>Summary Of Electric Billing Charges</b>	<b>204.48</b>
Franchise Fee	6.49
Gross Receipts Tax	5.41
<b>Current Charge Subtotal</b>	<b>\$216.38</b>

Estimated Next Read Date: 10/15/2010

Average daily kWh usage  
Current Month: 55.7  
Last Month: 55.6  
Prior Year this Month: 79.7

Meter ID	Date	Reading	Est	Previous Meter Read Date	Reading	Est	Mtr Mut	Billed Usage	Service Days
3333535	09/13/2010	80139.090	W	08/12/2010	78345.800	W	1.000	1785.000 kWh	32

Pay your electric bill with your MasterCard, VISA, Discover or American Express card by calling 239-656-2300 or at www.lcec.net. Payments made before 4 pm post to your LCEC account within 6 hours; after 4 pm post the next business day.

Page 1 of 1  
Please check box if address is incorrect and indicate changes on back.

Post Due/Prem Balance	Current Charges	Total Amount Due	Current Charges Due	Amount Paid
\$0.00	16.38	16.38	0.00	0.00

ACCOUNT NUMBER: 5078782782

ADDRESSEE: BETH THAY, 211 NE 7TH TER, CAPE CORAL, FL 33909-5490

REMIT TO: LCEC, PO BOX 31477, TAMPA, FL 33631-3477

1 0000005078005762 0000000000 0000021638 0000021638

## 8. Account Summary

A summary of the total amount due including the previous balance, payment(s) received, current charges, corrections, and adjustments of all service addresses on the account.

## 9. Service Address

Location(s) where LCEC's services are provided.

## 10. Electric Residential

A detailed listing of the current month's electric charges for a service address. Each charge is defined on the back of the bill.

## 11. 13 month Electric Usage comparison graph

View your monthly usage and compare the current month with the same month last year.

## 12. Average Daily kWh Usage

View your average daily kWh usage for the current month, prior month and same month last year.

## 13. Meter Information

This section contains the meter identification number, the current and previous meter readings, the billed usage, and the number of service days being billed.

## 14. Next Read Date

The estimated date your meter will be read again.

## 15. Message Center

Important messages from LCEC will be displayed here.

# Understanding your electric bill

LCEC has made improvements to your residential electric bill, making it easier to read and allowing you to quickly find key information while offering a detailed breakdown of your energy use costs.

## Your Electricity Use Is Measured In Kilowatt-Hours

One kilowatt-hour is equal to using a 100-watt light bulb for 10 hours. An electric meter at your location provides a precise reading of your kilowatt-hour usage over a period of time.

On your scheduled billing date, the number of kilowatt-hours you have used is multiplied by the appropriate LCEC electric rate to calculate your electric usage charge.

## Many Factors Make Up Your Electric Bill

Your bill may also list prior balances, payments, and adjustments, as well as any late payment charges. Your bill may also have other utility charges included.

Various taxes or franchise fees may also be included on your bill, depending on the area where you reside. LCEC collects these charges for other agencies.

## Billing Questions?

If you have questions about your electric bill, you may call the LCEC Customer Care Center at 656-2300, 1-800-599-2356 or contact us online at [www.lcec.net](http://www.lcec.net).

# Payment Options



**Auto Pay** - Have your electric payment automatically deducted from your checking account the day before the due date.

- Residential and commercial customers are eligible.
- Simply complete the LCEC Auto Pay Authorization Form and send it to LCEC or sign up online through Account Access.
- Funds must be drawn from US banks only.

**FREE WHEN YOU USE A CHECKING/SAVINGS ACCOUNT!**

**Pay Online** through **PowerPay** when you log in to Account Access.



- Credit/debit card payments made before 4 p.m. post to your LCEC account within six hours. Payments made after 4 p.m. post the next business day. Third-party convenience fee of \$5.50 applies.
- Checking/savings account payments are **FREE** and take up to two business days to post to your LCEC account.

**FREE WHEN YOU USE A CHECKING/SAVINGS ACCOUNT!**



**Pay by Phone** - A convenient way to pay your bill over the phone: **(239) 656-2300** or **(800) 599-2356**.

- Checking/savings account payments are **FREE** and are posted immediately to your LCEC account.
- Credit/debit card payments made before 4 p.m. post to your LCEC account within six hours. Payments made after 4 p.m. post the next business day. Third-party convenience fee of \$5.50 applies.
- Funds must be drawn from US banks only.

**Walk-in Payment Stations** - Convenient Authorized Walk-in Payment Stations are located throughout our service territory.

- Accepted forms of payment include cash, check, money order, cashier's check and traveler's check; third-party convenience fee of \$1.50 applies.
- Payments made before 8 p.m. post to your LCEC account within approximately 30 minutes.
- Please have LCEC bill or account number with you.



**U.S. Mail** - send your payment in the envelope enclosed with your bill. LCEC Payment Address:  
PO Box 31477  
Tampa, FL 33631-3477

For additional information, visit [www.lcec.net](http://www.lcec.net)



# Reading your residential electric bill

